



Bangladesh Telecommunication Regulatory Commission

IEB Bhaban (5th, 6th & 7th Floor), Ramna, Dhaka-1000



CONNECTIVITY INFORMATION OF CALL CENTER / HOSTED CALL CENTER SERVICE PROVIDER (HCCSP)

A. APPLICANT PROFILE

1.	Name of Applicant	
2.	Type of Call Center (Tick)	<input type="checkbox"/> CC <input type="checkbox"/> HCCSP <input type="checkbox"/> DOMESTIC <input type="checkbox"/> INTERNATIONAL
3.	License Number & Issue Date	
4.	Registered Office Address	
5.	Address of Operation Center	
6.	Contact Person's Name	
7.	Contact Number	
8.	E-Mail	

B. International Call Center: IP BANDWIDTH CONNECTIVITY INFORMATION

1.	Name of the IIG	<input type="checkbox"/> BTCL <input type="checkbox"/> MANGO TELESERVICES LTD.
2.	Name of the ISP	
	Type of Services Provided by ISP	<input type="checkbox"/> Carrier <input type="checkbox"/> Bandwidth Provider
3.	Dedicated IP Address	
4.	Destination IP Address	
5.	Amount of Bandwidth Taken	
6.	MRTG Link, ID & Password	
7.	CDR Link, ID & Password	
8.	Agent Log Book Link, ID & Password	
9.	Tentative Date for Commencement	

C. Domestic Call Center: CONNECTIVITY INFORMATION

1.	Name of the Operator (PSTN)	
2.	Connectivity Details	
3.	Short Code / Hunting Number	
4.	Type of Call (Only one is allowed)	<input type="checkbox"/> Incoming <input type="checkbox"/> Outgoing
5.	Tentative Date for Commencement	
** <i>Please Note</i> : NO Internet connectivity is allowed for Domestic Call Center		

D. DECLARATION

I/We hereby certify & declare that the above information is correct and complete to the best of my/our knowledge.

Date :
Place :

Signature and name of the
Applicant/Authorized Signatory with seal